

First-line Support is an important aspect of Therapeutic Care

As a Health Care Provider, when someone discloses domestic or sexual violence, you need to protect dignity, safety and well-being of the survivor



ENSURE CONFIDENTIALITY

Provide a safe space, seek informed consent before disclosing information about the survivor to any other stakeholder or caregiver

LISTEN ACTIVELY

and maintain eye contact



INQUIRE

Ask open ended questions, inquire about escalation of violence, summarise what the survivor has expressed

ASSESS SAFETY

(PHYSICAL and PSYCHOLOGICAL)

Offer admission to the hospital as an option, ask whether she has attempted suicide or is thinking about it



PROVIDE INFORMATION TO SUPPORT SERVICES

Maintain a list of contact details of Protection Officers under PWDVA, CWC Members, organizations that provide support

EMPHASISE THE IMPORTANCE OF FOLLOW UP

for treatment and care, feedback on referral services



**DO NOT IMPOSE YOUR VIEWS
DO NOT DOUBT THE SURVIVOR'S NARRATIVE**



Centre For Enquiry Into Health And Allied Themes

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