

# First-line Support is an important aspect of Therapeutic Care

As a Health Care Provider, when someone discloses domestic or sexual violence, you need to protect dignity, safety and well-being of the survivor



## ENSURE CONFIDENTIALITY

Provide a safe space, seek informed consent before disclosing information about the survivor to any other stakeholder or caregiver

## LISTEN ACTIVELY

and maintain eye contact



## INQUIRE

Ask open ended questions, inquire about escalation of violence, summarise what the survivor has expressed

## ASSESS SAFETY

(PHYSICAL and PSYCHOLOGICAL)

Offer admission to the hospital as an option, ask whether she has attempted suicide or is thinking about it



## PROVIDE INFORMATION TO SUPPORT SERVICES

Maintain a list of contact details of Protection Officers under PWDVA, CWC Members, organizations that provide support

## EMPHASISE THE IMPORTANCE OF FOLLOW UP

for treatment and care, feedback on referral services



## DO NOT IMPOSE YOUR VIEWS DO NOT DOUBT THE SURVIVOR'S NARRATIVE



Centre For Enquiry Into Health And Allied Themes

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### Contact Us:

CEHAT, Survey No. 2804 & 2805,  
Aaram Society Road, Vakola, Santacruz East,  
Mumbai - 400 055

✉ [cehatmumbai@gmail.com](mailto:cehatmumbai@gmail.com)

☎ 91-22-26673571 / 26673154

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